

# RESIDENTIAL SERVICES

*Included In Your Service Charges*

- Move-In Coordination
  - Concierge Service
  - Butler/Doorman/Porter Services
  - Valet Parking 24/7 in Secured Basement Parking for Residents & Visitors
  - Airline / Private Air Reservations
  - Airport / Ground Transportation Arrangements
  - Automobile Rental Reservations
  - Limousine Reservations, incl. Rolls-Royce
  - Business Center Services
  - Coordinate Delivery Services
  - Grocery Shopping Coordination
  - Hotel Reservations
  - Reserving Golf Tee Times
  - Theater & Entertainment Information
  - Ordering Floral Arrangements
  - City Activity Arrangements
  - Common Area Housekeeping
  - Security & Loss Prevention
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- **Exclusive 5-Year Membership & Access to Members' only Resort Clubhouse**
    - Priority Reservations & Exclusive Preferential Rates at the Clubhouse's Michelin-star Fine Dining Restaurants
    - Exclusive Preferential Rates Among a Selection of Fivelements Wellness Center Treatments
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- **Exclusive Access to Ritz-Carlton Residences Business Club Facilities (Male & Female Gender Areas)**
    - Indoor & Outdoor Facilities
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- **Exclusive Access to the Ritz-Carlton Residences Kids Club**
    - Indoor & Outdoor Facilities
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- **Unlimited Access to Residential Neighborhood Park**



**THE RITZ - CARLTON  
RESIDENCES**

DUBAI, CREEKSIDE

# À LA CARTE SERVICES

## GENERAL

- Pre-arrival Grocery Shopping
- Laundry/Dry Cleaning
- Alterations Services
- Car Washing/Detailing
- Equipment Rental & Arrangements
- Secretarial Services
- Function/Event Planning
- Mail Packing & Shipping
- Plant Care Maintenance
- Translation Services
- Nanny/Child Care Services
- Pet Grooming
- Vacant Home Care Inspections
- Owner Absentee Program
- Sommelier
- Notary Public Service

## LIFESTYLE

- Michelin-star fine dining & Healthy-Cuisine Restaurants
  - Incl. In-Residence Dining and Catering by the Chef himself
- Exclusive Access to Resort Exotic Car Fleet
- Exclusive Access to Resort Private Yachts
- Exclusive Helicopter Pick-Up & Drop-Off
- Preferential Rate on Resort Hotel Stays for your guests
- Fivements Wellness Center:
  - Personalized Rejuvenating & Detox programs
  - In-Home Spa Treatments & Massages
  - Yoga & Fitness Courses/Sessions
  - Personal Trainer

## ACADEMICS

### Swiss International Scientific School

Bilingual Private Boarding School

Exclusive Scholarship Preferential Rate & Guaranteed Entry for your children

## ENGINEERING & HOUSEKEEPING

Day-to-Day Maintenance Coordination by Ritz-Carlton

- Furniture Assembly
- Bulk/Move-in Trash Removal
- Picture Hanging
- Minor Electrical & Plumbing
- HVAC Filter Vacuum & Mop Floors
- Dust Interior
- Strip Beds & Change Sheets
- Clean Patio



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# ENDLESS PROGRAM

## GENERAL

- Pre-arrival Grocery Shopping
- Laundry/Dry Cleaning
- Alterations Services
- Car Washing/Detailing
- Equipment Rental & Arrangements
- Secretarial Services
- Function/Event Planning
- Mail Packing & Shipping
- Plant Care Maintenance
- Translation Services
- Nanny/Child Care Services
- Pet Grooming
- Vacant Home Care Inspections
- Owner Absentee Program
- Sommelier
- Notary Public Service

## LIFESTYLE

- Michelin-star fine dining & Healthy-Cuisine Restaurants
  - Incl. In-Residence Dining and Catering by the Chef himself
- Exclusive Access to Resort Exotic Car Fleet, and Optional Private Driver
  - Up to 30 days /Year
- Exclusive Access to Resort Private Yachts
  - Up to 6 Sea Trips /Year
- Preferential Rate on Resort Hotel Stays For Your Guests
- Attendance at Fivements Wellness Week /Year:
  - Personalized Rejuvenating & Detox programs
  - In-Home Spa Treatments & Massages
  - Yoga & Fitness Courses/Sessions
  - Personal Trainer

## ACADEMICS

**Swiss International Scientific School**

*Bilingual Private Boarding School*

Exclusive Scholarship Preferential Rate & Guaranteed Entry for your children

## ENGINEERING & HOUSEKEEPING

**C.A.R.E. PROGRAM (CLEAN AND REPAIR EVERYTHING)**

*Day-to-Day Maintenance Coordinated by Ritz-Carlton*

- This service is scheduled and provided on an annual basis and available to each Mansions and Penthouse Owners.
- All services and maintenance requests are coordinated through Residences Management office and the owner's dedicated concierge / butler, through a selected service provider, license and insured for residential maintenance works.
- Ritz-Carlton team will coordinate the unit access and provide basic supervision of the works



**THE RITZ - CARLTON  
RESIDENCES**

DUBAI, CREEKSIDE

# C.A.R.E PROGRAM

(CLEAN AND REPAIR EVERYTHING)

*Day-to-Day Maintenance Operated and Managed by Ritz-Carlton*

- This service is scheduled and provided on an annual basis and available to each Mansions and Penthouse Owners.
- All services and maintenance requests are coordinated through Residences Management office and the owner's dedicated concierge / butler.
  - Coordination with maintenance personnel for repairs in your home
  - Coordination with Outdoor Maintenance personnel for the upkeep of pools, decks and landscaping
  - Coordination with your driver for the ongoing maintenance of your automobile
  - Coordination of your Home billing accounts to insure timely payment of all expenses

## ENGINEERING

- Typical engineering performed services include but are not limited to:
  - Pool Maintenance
  - Pest Control
  - Light Bulb Replacement
  - Furniture Assembly
  - Bulk/Move-in Trash Removal
  - Touch-Up Painting
  - Electronics Hook-Up
  - Picture Hanging
  - Minor Electrical & Plumbing
  - HVAC Filter Change

## HOUSEKEEPING

- Housekeeping services are divided into three customized service sections, to allow the owner's property to remain in pristine condition throughout the year:
  - Pre-Arrival Cleaning
  - Departure Deep-Cleaning
  - In-House Regular Service



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DUBAI, CREEKSIDE

# AMENITIES & FACILITIES

- **Luxury Wellness Hotel**
- **Fivelements Wellness Center**
  - Rejuvenation and Detox Facilities
  - Full Floor of Fitness Gear
  - Multiple Yoga Rooms
  - Indoor Pools
    - Including Vitality and Lap Pools
- **Members' Only Resort Clubhouse**
  - Over Three Michelin-star Fusion, & Healthy-Cuisine Restaurants
- **Ritz-Carlton Indoor & Outdoor Business Club Facilities:**
  - Members' Only Welcoming Lounge Area
  - Breakfast & All Day Dining Restaurant - Health Bar
  - Board Room / Meeting Room
  - Event / Party Hall
  - Cinema / Media / Games Room
  - Library (Book Club)
  - Beauty Salon
  - Fitness Room
  - Pool Café
  - Smoking / Cigar Terrace
- **Ritz-Carlton Indoor & Outdoor Kids Club**
  - Multi-Purpose Rooms
    - Party, Classroom, Yoga,...
  - Technology Rooms
    - Science, Coding,...
  - Play Zones
    - Lego, Climbing, Baby Play
  - Kitchen For Cooking Classes
  - Kids Gym
  - Organic Plants Garden
- **Residential Neighborhood Park**
  - Adults Residential Pool, and its Deck
  - Kids Large Outdoor Park & Splash Pool
  - Yoga Platform
  - Walking Area
  - Tennis Court
  - Basketball Court
- Private Boat Dock For Up To 120ft. Yachts
- Private and Secured Helipad
- Eight Sustainable and Organic-Focused Retail Spaces, Including Weekend Farmers' Market
- 24/7 Secured Private Parking with Valet
- Gated Community with Unique Views on the Wildlife Sanctuary
- Beach Access to Ritz-Carlton Jumeirah Hotel
- Unique Access to One of Dubai's Most Recognized Private School: Swiss International Scientific School



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